

Voluntary Action Center of Northern Illinois
Title VI Statement of Policy

Voluntary Action Center of Northern Illinois (VAC) is committed to a policy of non-discrimination in the conduct of its business, including its Title VI of the Civil Rights Act of 1964 ("Title VI") responsibilities in the delivery of equitable and accessible services. VAC recognizes its responsibilities to the communities in which it operates. It is VAC's policy to utilize its best efforts to assure that no person shall, on the grounds of race, color, or national origin or any other protected class as amended from time to time, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under its program of transit service delivery and related benefits or any other program or activity for which VAC receives Federal financial assistance. Toward this end, it is VAC's objective to:

- A. Ensure that the level and quality of service is provided without regard to race, color, or national origin or any other protected class as amended from time to time;
- B. Identify and address, as appropriate, disproportionately high and adverse human health and environmental effects, including social and economic effects of programs and activities on minority populations and low-income populations;
- C. Promote the full and fair participation of all affected populations in service provision decision making;
- D. Prevent the denial, reduction, or delay in benefits related to programs and activities that benefit minority populations or low-income populations;
- E. Ensure meaningful access to programs and activities by persons with limited English proficiency.

The responsibility for carrying out VAC's commitment to this program has been delegated to VAC'S Chief Executive Officer (CEO) by VAC's Board of Directors. The CEO is responsible for the day-to-day operations of this program and will receive and investigate Title VI complaints which come through the complaint procedure. However, all managers, supervisors and employees share in the responsibility for making VAC's Title VI Program a success. The CEO shall be responsible for maintaining all records relating to the Policy including, but not limited to, this Title VI Policy, copies of all Title VI Complaints or lawsuits and related documentation, all records of correspondence to and from Complainants, and Title VI investigations. Additional information concerning VAC's Title VI obligations and the complaint procedure can be obtained by contacting the CEO at (815) 758-3932, email at info@vacdk.org, or mail at VAC CEO, 1606 Bethany Road, Sycamore, IL 60178

Adopted: June 2009

Amended: November 1, 2023

LIMITED ENGLISH PROFICIENCY POLICY STATEMENT AND AVAILABLE RESOURCES

Title VI of the Civil Rights Act of 1964, 42 U.S.C. 2000d, et seq., provides that no person shall be subjected to discrimination based on race, color, or national origin under any program or activity that receives Federal financial assistance. Title VI and its implementing regulations require that certain federal grant recipients take responsible steps to ensure meaningful access to the benefits, services, information, and other important portions of their programs and activities for individuals who are Limited English Proficient (LEP). To that end, VAC provides translation and interpretation services free of charge upon request by calling (815) 758-3932.

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